

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 20th day of November 2018

C.G.No:293/2018-19/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

Shaik Gouse,
C/o SK.Khajabee,
Udayagiri Town,
Nellore -Dist.

Complainant

AND

1.JAO/Udayagiri
2.AE/Udayagiri
3.ADE/Atmakur
4. DE/Atmakur

Respondents

ORDER

1. Complainant filed a petition before this forum for redressal of Revision of bill for the complainant domestic service No. 3421101002955.
2. Respondent No.1 made written submission to the forum stating that the complainant had paid additional load amount Rs.1,625/- but RC booked the amount in ACD vide PR No.1751169 Dt: 21.04.2018. The same was rectified and the amount of Rs.1,625/- was transferred from ACD to additional load vide RJ. No.12/09-2018.
3. When the complainant service No. was verified in the master it is noticed that an amount of Rs.1,625/- was transferred from ACD to the additional load.
4. Complainant also expressed his satisfaction over redressal of his grievance to the forum when he was contacted by the forum over phone on 27.10.2018 at 11.30 A.M.
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.


DESPATCHED
DATE 22/11

C.G.No:293/2018-19/Nellore Circle

ok

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 20th day November 2018.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.